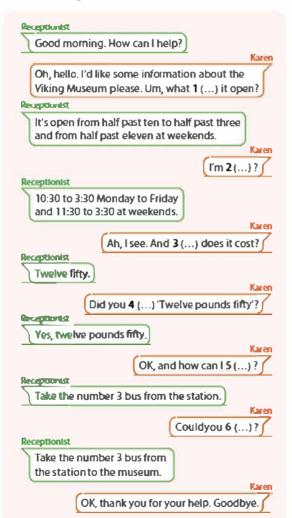


Asking for clarification

- Watch the video. What problems does Karen have on the phone?
- 2 Watch again. Which Key phrases do you hear?
- 3 Complete the dialogue with the Key phrases. Watch again and check.



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4 Create your own dialogue. Follow the steps in the Skills boost.

SKILLS BOOST

Think of a place to visit and make notes or look up visitor information.

PREPARE

THINK

Prepare a dialogue. Remember to include Key phrases to ask for and clarify information.

PRACTISE

Practise your dialogue.

PERFORM

Act out your dialogue for the class.

- 5 **Peer review** Listen to your classmates. Answer the questions.
 - 1 Which Key phrases did they use?
 - 2 Would you like to visit this place? Why/Why not?

Key phrases

Asking for Information: What time does it open?

Is there a café?

How much does it cost?

How can I get there?

Checking information: Do you mean ...?

Is that ...?

Did you say ...?

Asking someone to repeat: I'm sorry?

Sony, I didn't get that.

Could you repeat that, please?

Could you say that again?

Real-world grammar

Did you say twelve pounds fifty? Sorry, I didn't get that.