



Viking Experience!

Visit a Viking longhouse.
See a typical Viking ship.
Learn how the Vikings lived.
Visit the past - visit the Viking Museum!

For more information
call 07127 456500 or visit

www.thevikingmuseum.co.uk



Asking for clarification

- 1 Watch the video. What problems does Karen have on the phone?
- 2 Watch again. Which Key phrases do you hear?
- 3 Complete the dialogue with the Key phrases. Watch again and check.

Receptionist

Good morning. How can I help?

Karen

Oh, hello. I'd like some information about the Viking Museum please. Um, what 1 (...) it open?

Receptionist

It's open from half past ten to half past three and from half past eleven at weekends.

Karen

I'm 2 (...) ?

Receptionist

10:30 to 3:30 Monday to Friday and 11:30 to 3:30 at weekends.

Karen

Ah, I see. And 3 (...) does it cost?

Receptionist

Twelve fifty.

Karen

Did you 4 (...) 'Twelve pounds fifty'?

Receptionist

Yes, twelve pounds fifty.

Karen

OK, and how can I 5 (...) ?

Receptionist

Take the number 3 bus from the station.

Karen

Could you 6 (...) ?

Receptionist

Take the number 3 bus from the station to the museum.

Karen

OK, thank you for your help. Goodbye.

- 4 Create your own dialogue. Follow the steps in the Skills boost.

SKILLS BOOST

THINK

Think of a place to visit and make notes or look up visitor information.

PREPARE

Prepare a dialogue. Remember to include Key phrases to ask for and clarify information.

PRACTISE

Practise your dialogue.

PERFORM

Act out your dialogue for the class.

- 5 **Peer review** Listen to your classmates. Answer the questions.

- 1 Which Key phrases did they use?
- 2 Would you like to visit this place? Why/Why not?

Key phrases

Asking for Information: What time does it open?
Is there a café?
How much does it cost?
How can I get there?

Checking Information: Do you mean ... ?
Is that ... ?

Did you say ... ?

Asking someone to repeat: I'm sorry?

Sorry, I didn't get that.
Could you repeat that, please?
Could you say that again?

Real-world grammar

Did you *say* twelve pounds fifty? Sorry, I *didn't* get that.